



MaineCare Services  
An Office of the  
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Contact Sheet

***Members who have questions about their MaineCare benefits or those who are enrolled in managed care and want to change their PCP need to call:***

### Member Services

Main line:	1-800-977-6740
TTY/TDD (Deaf/hard of hearing):	711 (Maine Relay)

***Providers seeking information about MaineCare member eligibility, managed care enrollment, other insurance information, claim status, or general assistance need to call:***

### Provider Services Interactive Voice Response

Toll free:	1-866-690-5585
TTY/TDD:	711 (Maine Relay)

***Providers should call Provider Relations Unit for policy interpretation, billing questions or general MaineCare questions:***

### Provider Relations Unit

Local:	<a href="#">Click here for specific listing</a>
Fax:	1-207-287-8682

***Primary Care Providers (PCP Sites) with questions about MaineCare managed care regarding their managed care site information and enrolled member information should call:***

### PCP Network Services

Maine and NH toll free:	1-866-796-2463
Local:	1-207-287-3320
	1-207-287-6349
Fax:	1-207-287-1864
Email:	<a href="mailto:PCP-Network-Services.DHHS@maine.gov">PCP-Network-Services.DHHS@maine.gov</a>